

2515 Bartley Road Shelter



Bartley Road Shelter

This temporary shelter, located at 2515 Bartley Road, provides up to 42 safe, secure homes for people experiencing homelessness in West Kelowna.

The City of West Kelowna and Westbank First Nations recorded 72 people experiencing homelessness during the last Point-In-Time survey in 2018.

As the only shelter in West Kelowna, Bartley Road provides residents with temporary housing until a longer-term solution is in place.

Who is staying here?

Those staying at the shelter are individuals experiencing homelessness in West Kelowna.

Operations:

Turning Points Collaborative Society is the operator providing those staying at the Bartley Road Shelter with access to:

- 24/7 staff support
- meal services
- storage
- hygiene facilities
- resident support including referrals to community services



What is being done to ensure the safety of residents, staff and neighbors?

We are committed to working with the community and our partners, including the City of West Kelowna, Interior Health, and Turning Points to foster a safe and inclusive environment for everyone.

Staffing: Staff are on-site 24/7 to support residents to manage building operations and are available to respond to concerns in a timely manner. During daytime hours several staff are on hand, including an on-site supervisor, janitor, and security staff.

Safety and Security: Staff are on-site 24/7 to respond to any concerns that may arise, working both inside the building and patrolling the exterior to ensure everyone's safety and security

Clean Team: Turning Points coordinates a clean team to conduct regular sweeps of property and immediate area.

Community Advisory Committee (CAC): A CAC has been established to mitigate and address any related concerns. Representatives include BC Housing, City of West Kelowna, Turning Points, community organizations and neighbourhood representatives.

Experience: Turning Points has over 50 years of extensive experience providing services and housing to people experiencing or at risk of experiencing homelessness in the Okanagan.

Public Health: This site follows the Public Health guidelines and every effort is made to protect the safety of the people experiencing homelessness, support staff, and members of the surrounding community.



Who to contact



For questions related to BC Housing please contact:
communityrelations@bchousing.org
or visit
letstalkhousingbc.ca/west-kelowna-bartley

If you have questions about operations of the shelter please contact the shelter manager at:
kayla.kleidon@turningpoints.ngo
or
778 583 4881